

PRIVACY STATEMENT

General

This is the Privacy Statement of Redgrasp B.V.. We are responsible for processing the personal data of our Users. This Privacy Statement describes how the data processing takes place and the purposes for which this data is processed.

By using our Website and/or App, you agree to the following terms and conditions that apply to it. If you do not agree with this Privacy Statement, we kindly ask you not to use the Website and/or App and to notify us of this decision.

Definitions

For the purposes of this Privacy Statement, the following definitions shall apply:

App: Redgrasp's web application, accessible at <https://redgrasp.com>.

User: every user of the Website and/or App.

Privacy Statement: this Privacy Statement by Redgrasp.

Redgrasp: the entity responsible for the website redgrasp.com and the associated App is Redgrasp B.V., established in Utrecht and registered with the Dutch Chamber of Commerce under number 67235107.

Website: the Redgrasp website, accessible at <https://redgrasp.com>.

Processing of personal data

We collect personal data from our Users whom provide us with personal data through the Website and/or App by visiting the Website and/or App, by submitting a request for (further) information, or by using a personal account on the Website and/or App. This aforementioned collection of data may take place in the following cases:

- When you visit the Website or use the App, the servers automatically store certain information, such as the URL, IP address, browser type and language, as well as the date and time of the visit ("Traffic Data");
- For any request for (further) information, we process the contact details provided to us for that purpose (such as your name, telephone number, and email address);
- To create a personal account on the Website and/or App, you must provide your (full) name, email address, and password.

The personal data provided to us will only be processed by us to allow for the performance of our services, and solely to accomplish the express purpose for which this personal data has been collected.

We may further use the Traffic Data as well as other (anonymized) personal data of our Users for (i) statistical analyses and reports of the traffic, clicks, and usage on our Website and App, and; (ii) analyzing and improving the user experience of the Website and App.

Registration

We have registered our data processing with the Dutch Data Protection Authority, under registration number m00004805.

Processing data on behalf of the User's employer

We often process personal data on behalf of the employer of our Users. In these cases, we are bound by the processor agreement concluded with the relevant organization or institution.

Cookies (general)

We use so-called "cookies" and other similar techniques to (a) analyze and improve the user experience of the Website and App, and (b) to improve our service to our Users.

Cookies are small text files that are stored on your computer when you visit our Website or use our App. These files remember what a User has entered on our Website and/or App at any subsequent visits. In doing so, the content of the Website and/or App can be tailored to the relevant User and it becomes unnecessary for personal data to be re-entered.

More information about enabling and disabling cookies can be found in the manual of your browser or by using the help function. Some functions on the Website and App may no longer work if a computer cannot receive cookies. If you would like more information about this, you can contact us at info@redgrasp.com.

Google Analytics

We frequently use Google Analytics to analyze and improve the user experience of the Website and App. This is a web analysis service offered by Google, Inc. ("Google"). We have added the anonymize function to our Google Analytics configuration, with the result that complete IP addresses are never sent to Google. This anonymize function removes the last octet of the IP address, which makes tracking at the individual level technically impossible.

Google may provide the information collected via their cookies to third parties if it is required to do so by law, or in cases where third parties process the information on behalf of them. The information is transferred to and stored on servers in the United States. Google adheres to the privacy regulations that are applicable in the United States. This means that there should always be an appropriate level of protection for the processing of (personal) data. However, we are not responsible for this and exclude all liability regarding this matter.

Links to and cookies on the websites of third parties

Links to third-party websites may be included on the Website and/or App, e.g. embedded YouTube or Vimeo videos. When Users visit these websites, the privacy statements of these third parties shall apply. We are neither responsible for the manner in which third parties may or may not handle the personal data of Users, nor for the cookies used on these third-party websites.

Inspection and correction

Under the Dutch Personal Data Protection Act (Wbp), Users have the right to inspect their collected personal data and, if necessary, adjust, supplement and/or remove it (or have it removed). You can ask us to do so at info@redgrasp.com.

Retention period

We do not retain the personal data of our Users for longer than it is necessary to perform our services, unless we are required by law to store the personal data for longer.

Security

We have taken appropriate technical and organizational measures to protect Users' personal data against loss or unlawful processing, including: (i) storage of said data in a secure database with encrypted passwords and secure backups, as well as (ii) access to the personal data through a personal account with a unique username and password. Although we have taken and will take all possible security measures, there are risks associated with the processing of personal data over the Internet. These risks are inherent to Internet use in our society.

Amendments

We reserve the right to amend this Privacy Statement. Therefore, Users are advised to regularly check this Privacy Statement on our Website and/or App. The continued use of our Website and/or App after amendment(s) means that you agree with our amended Privacy Statement.

Contact

In case of questions, suggestions, or complaints about this Privacy Statement or other aspects of our services, you can contact us at info@redgrasp.com or by mail - Redgrasp B.V., Padualaan 8, 3584 CH, Utrecht, The Netherlands.

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